

ZIMX

HOVERBOARDS
WITH
ATTITUDE

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ZIMX

HOVERBOARDS
WITH
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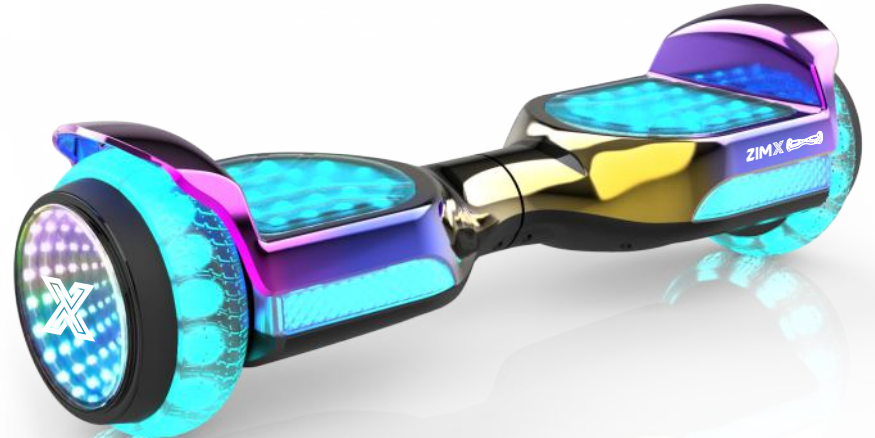
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POWER

INFINITY WHEELS

HOVERBOARD

USER MANUAL



ZIMX

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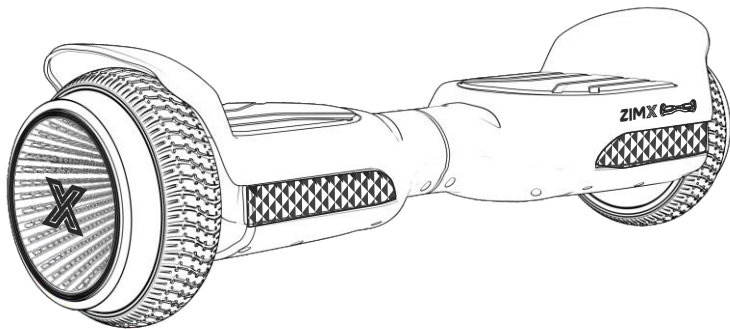
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Thanks for choosing the ZIMX POWER!

Thanks for choosing the ZIMX POWER,
to enjoy many features of your ZIMX POWER,
you must read and follow these instructions.

Enjoy your ride!



1. Riding Safety

1. The ZIMX POWER is a recreational product. Before mastering riding skills, you need to practice. Neither UKBIGBUY.COM or any other seller is responsible for any injuries or damage caused by a rider's inexperience or failure to follow the instructions in this user manual.
2. Please understand that you can reduce the risk by following all the instructions and warnings in this manual, but you can't eliminate all the risks. Remember that whenever you ride the ZIMX POWER you risk injury or death from loss of control, collisions, and falls. When entering into public spaces always comply with the local laws and regulations. As with other vehicles, faster speeds require longer braking distance. Sudden braking on smooth surfaces could lead to wheel slip, loss of balance, or falls. Be cautious and always keep a safe distance between you and other people or vehicles when riding. Be alert and slow down when entering unfamiliar areas.
3. Always wear a helmet when riding. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and provides protection for the back of your head.
4. Do not attempt your first ride in a y area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.
5. Respect pedestrians by always yielding the right of way. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down. Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing. Please obey local traffic laws and regulations if situation is different.
6. In places without laws and regulations governing self-balancing electric vehicles, comply with the safety guidelines outlined in this manual. Neither UKBIGBUY.COM or any other seller is responsible for any property damage, personal injury/death, accidents, or legal disputes caused by violations of the safety instructions.
7. Do not allow anyone to ride your ZIMX POWER on his/her own unless they have carefully read this manual, watched the safety video. The safety of new riders is your responsibility. Assist new riders until they are comfortable with the basic operation of the ZIMX POWER, make sure each new rider wears a helmet and other protective gear.
8. Before each ride check for loose fasteners, damaged components, and the tyres. If the ZIMX POWER makes abnormal sounds or signals an alarm, immediately stop riding, and contact customers services of your supplier for more info. There are plenty of self help info in this manual also, as well as lots of video's on the internet for hoverboard help.
9. Be alert! Scan both far ahead and in front of your ZIMX POWER — your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).

10. To reduce risk of injury, you must read and follow all "CAUTION" and "WARNING" notices in this document. Do not ride at an unsafe speed. Under no circumstance should you ride on roads with motor vehicles. The manufacturer recommends riders should be 6+ years old. Always follow these safety instructions:

A. People who should not ride the ZIMX POWER include:

- i. Anyone under the influence of alcohol or drugs.
 - ii. Anyone who suffers from disease that puts them at risk if they engage in strenuous physical activity.
 - iii. Anyone who has problems with balance or with motor skills that would interfere with their ability to maintain balance.
 - iv. Anyone whose height or weight is outside the stated limits (see Specifications).
 - v. Pregnant women.
- B. Riders under the age of 16 years old should ride under adult supervision.
- C. Comply with local laws and regulations when riding this product. Do not ride where prohibited by local laws.
- D. To ride safely, you must be able to clearly see what is in front of you and you must be clearly visible to others.
- E. Do not ride in the snow, in the rain, or on roads which are wet, muddy, icy, or that are slippery for any reason. Do not ride over obstacles (sand, loose gravel, or sticks). Doing so could result in a loss of balance or traction and could cause a fall.
- F. Do not accelerate or decelerate suddenly. Do not accelerate when the ZIMX POWER tilts back or sounds an alarm. Do not attempt to override the speed limiter.

11. Do not attempt to charge your ZIMX POWER if the charger, or the power outlet is wet.

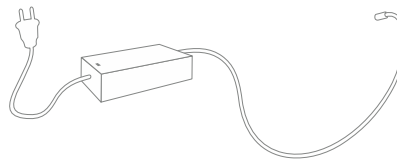
12. As with any electronic device, use a surge protector when charging to help protect your ZIMX POWER from damage due to power surges and voltage spikes. Only use the Gyroor supplied charger. Do not use a charger from any other product.

13. Use only Gyroor approved parts and accessories. Do not modify your ZIMX POWER. Modifications to it could interfere with the operation of the product, could result in serious injury and/or damage, and could void the Limited Warranty.

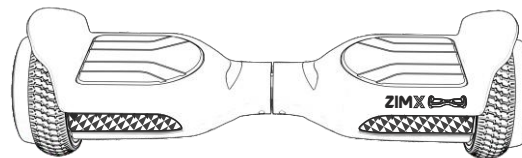
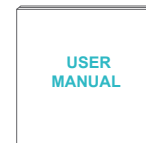
14. Do not sit on the steering bar. Doing so could result in serious injury and/or damage to your ZIMX POWER

2. Contents List

Charger



User Manual



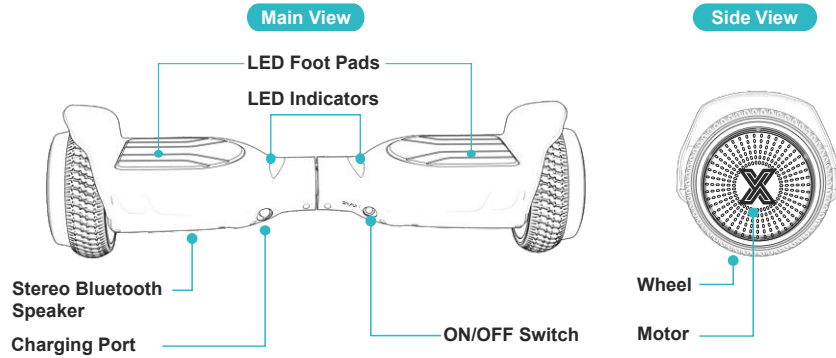
Main Product

When unpacking your ZIM POWER, please verify that the above items are included in the package. If you are missing any components, please contact your dealer/distributor or nearest service center (see Contacts in the user manual). After verifying that all components are present and in good condition, you can assemble your new ZIMX POWER.

Please retain the box and packaging materials in case you need to ship your ZIMX POWER in the future.

Always power off your ZIMX POWER and unplug the charge cable before assembling, mounting

3. Design

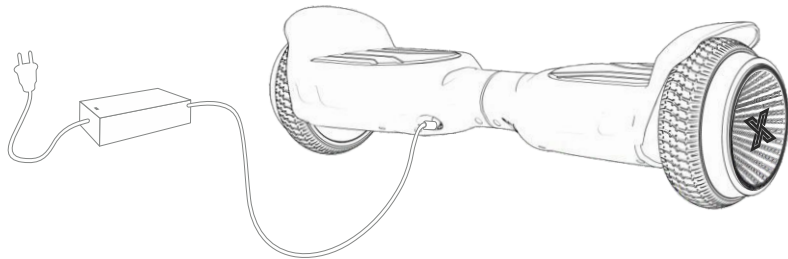


4. Charging

Do not connect the charger if the charge port or charge cable is wet.

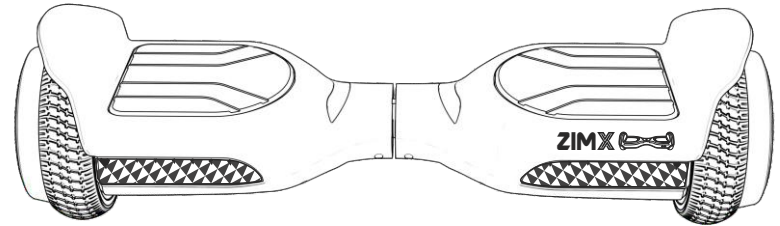
Your ZIMX POWER is fully charged when the LED on the charger changes from RED (charging) to GREEN

(trickle charge). Close the rubber cap when not charging

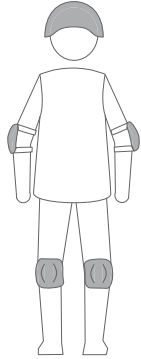


5. First Ride

There are safety risks when learning to ride the ZIMX POWER. You must read the Safety Instructions and follow them from within this user manual.



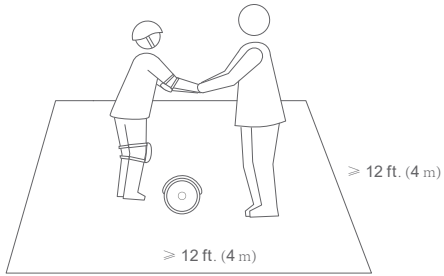
6. Learning To Ride



WARNING

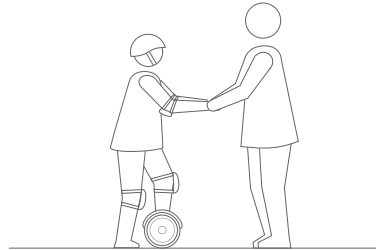
Rider must weigh **44–220lbs (20–100 kg)**, and should be over **4ft(121cm)** tall. Wear an approved helmet and other protective gear to minimize any possible injury.

For a new user, please ask another person to hold your hands. This way you will be safely be able to start to use the ZIMX HOVER.

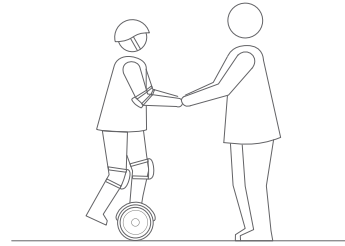


1. Go to a large open area and ask a friend to assist you on your first ride.

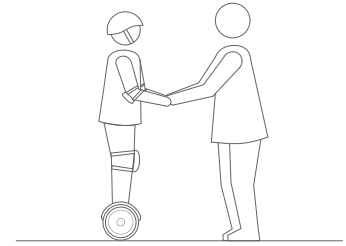
WARNING : Always step off to the back of the ZIMX POWER.



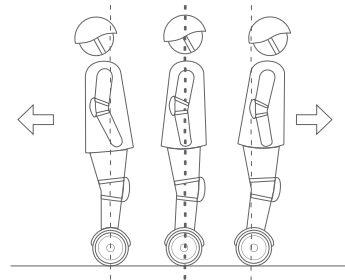
2. Lightly place one foot on the foot mat, while keeping your other foot on the ground holding your weight.



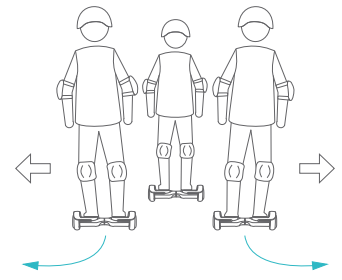
3. Slowly transfer your weight onto the product. The unit will beep, indicating it is now in Balance Mode. Slowly step on with your other foot.



4. Stand with your weight evenly distributed on both feet and relax, looking straight ahead.



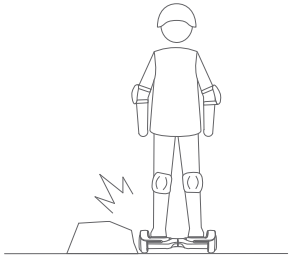
5. Gently lean your body forward and backward to control your movement.



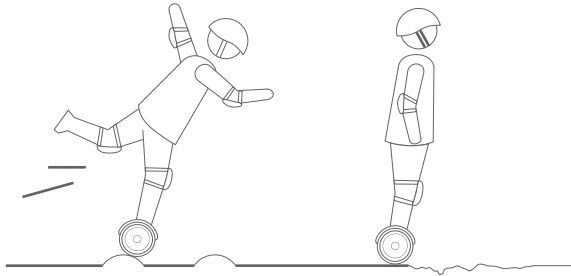
6. To turn, gently lean left or right against the steering bar.

7. Warnings

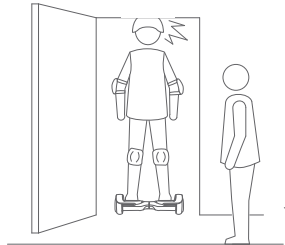
You must read and understand the Warnings and Safe Riding instructions in this manual before attempting to ride the product. Failure to follow these warnings could result in death or serious injury due to: loss of balance, traction, and/or control; collisions; and falls.



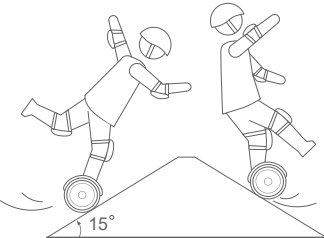
- ⚠️ Avoid contacting obstacles with the tire/wheel.



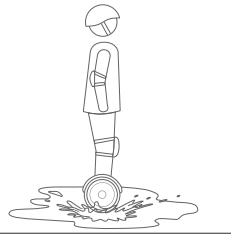
- ⚠️ When traversing small bumps or uneven terrain, maintain a moderate speed of 2-6 mph (3-10 km/h) and keep your knees bent. Do not go too slow or too fast; otherwise you may lose control and fall.



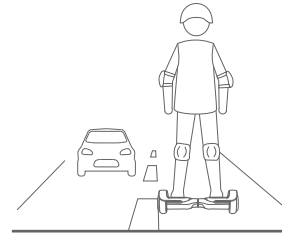
- ⚠️ Watch your head when passing through doorways.



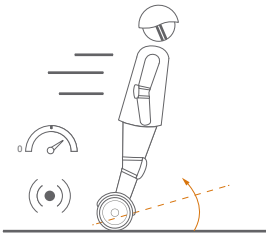
- ⚠️ Avoid slopes steeper than 15°. Avoid slopes steeper than 10° when payload is greater than 176 lbs (80 kg).



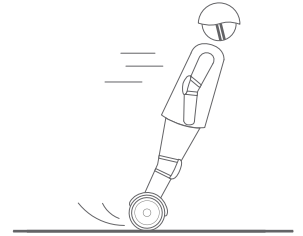
- ⚠️ Do not ride through puddles or other bodies of water. Do not get it wet.



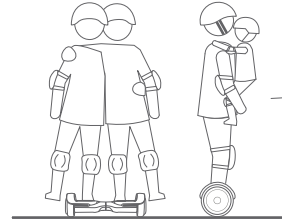
- ⚠️ Do not ride on public roads, motor ways, highways, or streets.



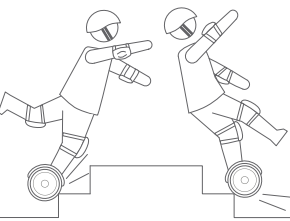
- ⚠️ Do not accelerate when the ZIMX POWER tilts back or sounds an alarm. Do not attempt to override the speed limiter.



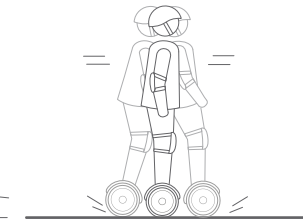
- ⚠️ Do not accelerate or decelerate abruptly. Do not lean more than 5° or accelerate/decelerate faster than 2.5 mph/s (4 km/h/s).



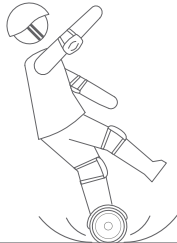
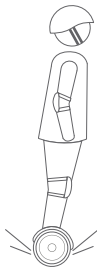
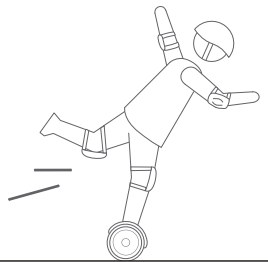
- ⚠️ The ZIMX POWER is for one rider only. Do not ride double or carry any passengers. Do not carry a child.



- ⚠️ Do not ride over holes, curbs, steps, or other obstacles.



- ⚠️ Do not rock back and forth or shift your weight abruptly.



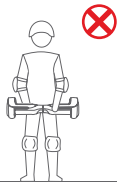
⚠ Do not attempt stunts of any kind. Always keep both feet on the foot mats.

⚠ Maintain contact with the ground at all times. Do not jump or attempt stunts.

⚠ Do not ride on low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).



When turned on



⚠ For your safety, do not lift the ZIMX POWER by the fenders when the hoverboard turn on , you risk pinching or injuring your fingers/hands.

8. Maintenance

Cleaning and Storing Your ZIMX POWER

Use a soft, wet cloth to wipe the mainframe clean. Hard to remove dirt can be scrubbed with a toothbrush and toothpaste. then cleaned with a soft, wet cloth. Scratches on plastic parts can be polished with extra fine grit abrasive paper.

NOTE

Do not wash your ZIMX POWER with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your ZIMX POWER. Do not wash your ZIMX POWER with a power washer or a high pressure hose.

⚠ WARNING

Make sure the ZIMX POWER is powered OFF, the charging cable is unplugged, and the rubber cap on the charge port is tightly sealed before cleaning; otherwise you may expose yourself to electric shock or damage the electronic components.

Store your ZIMX POWER in a cool, dry place. Do not store it outdoors for extended periods of time. Exposure to sunlight and temperature extremes (both hot and cold) will accelerate the aging process of the plastic components and may reduce battery life.

Battery Pack Maintenance

Do not store or charge the battery at temperatures outside the stated limits (see Specifications). Do not discard or destroy the battery. For more battery information, refer to the sticker on the battery itself, located on the bottom of the ZIMX POWER.

Refer to the local laws and regulations regarding battery recycling and/or disposal.

A well maintained battery can perform well even after many miles of riding. Charge the battery after each ride and avoid draining the battery completely. When used at room temperature (70°F [22°C]) the battery range and performance is at its best; whereas using it at temperatures below 32°F (0°C) can decrease range and performance. Typically, at -4°F (-20°C) range can be half that of the same battery at 70°F (22°C). Battery range will recover when temperature rises.

NOTE

Typically, a fully charged battery should retain charge for 60-90 days in Standby Mode. Remember to charge the battery after each use. Completely draining the battery may cause permanent damage to the battery. Electronics inside the battery record the charge-discharge condition of the battery; damage caused by over-discharge or under-discharge will not be covered by the Limited Warranty.

WARNING

Do not attempt to disassemble the battery. Risk of fire. No user serviceable parts.

WARNING

Do not ride when the ambient temperature is outside the machine operation temperature(see Specifications) because low/high temperature will limit the maximum power/torque. Doing so could cause personal injury or property damage due to slips or falls.

9. Specifications

Dimensions	Unit	25×9.3×9.3 in (630×240×235 mm)
	Weight	
	Payload	44–220 lbs (20–100 kg)
	Nett	Approx 17.6 lbs (8 kg)
Rider	Recommended Age	6+ years old. See the weight limit
	Required Height	Over 4ft(121cm) tall
Machine Parameters	Max. Speed	Approx. 7.45 miles (12km/h) Top speed varies to adapt diferent riding manner and remain safe Top speed will reduce when remaining battery life drops.
	Typical Range	Approx. 3.75-7.75 miles (6-12 km) varies to rider weight.
	Traversable Terrain	Pavement, packed dirt, slopes < 10°, obstacles < 0.4 in (1 cm),gaps < 1.2 in (3 cm)
	Operating Temperature	14–104°F (-10–40°C)
	Storage Temperature	-4–122°F (-20–50°C)
	Max. Storage Time	Approx. 60 days (100%power) Approx. 20 days(30 %power)
	IP Rating	Mainframe IP54
Battery	Charge Time	Approx. 2 to 2.5 hours
	Nominal Voltage	36 VDC
	Max. Charging Voltage	42 VDC
	Charging Temperature	32–104°F (0–40°C)
	Nominal Capacity	144 Wh
	Battery Management System	Over-voltage, under-voltage, short circuit, and over-heating protection. Auto-sleep and auto-wake
Motors	Nominal Power	250W×2 Infinity LED Design with Solid Rubber Tyres

10. Calibration and Alarms

● Calibration

When in Balance Mode, if the ZIMX POWER moves forward or backward on its own on flat ground, it needs to be calibrated, if the problem persists, please contact after-sales customer service.

● To Calibrate the ZIMX POWER

Confirm that the hoverboard is in the off state and keep both side of the pedals parallel to the horizontal plane.

Make sure the hoverboard is turned off, press and hold the power switch for 5 seconds and then release it. When you hear a beep sound, the system starts to calibrate.

The red light (that is, the running indicator and the left turn indicator) flashes 3 times. Wait until the red light is on, the system calibration is complete, and you can should now turn it off and on again.

The unit will know be ready to use again. There is no limit to the amount of times you can do this calibration.

● Self-balance

Manual adjustment: Place the unit horizontally - make sure the unit is turned on, press the power switch for about 6 seconds, until you hear the beep, then restart the hoverboard, the adjustment complete.

● Child mode / Adult mode

Manual adjustment: Stand up the ZIMX POWER, press the power button to turn it on - release the button - then keep press. The button remains for about 6 seconds until the beep is heard and the balance hoverboard is restarted. Complete child mode switching

● Alarm

a. Overheating Riding for an extended period of time could increase the internal temperature of your ZIMX POWER in excess of 122°F(50°C). If this happens, the glow lights will flash, and an alarm will sound and your ZIMX POWER will not be able to charge. Simply step off the ZIMX POWER, power it off, and give it time to cool back down to a normal operating temperature.

b. High speed riding will cause a lift alarm, so please slow down so the alarm has stopped while riding.

c. Other alarms.

For any other alarms, try restarting your ZIMX POWER. If the problem persists, please contact after-sales service.

11. Certification

This product has been tested and passed ANSI/CAN/UL-2272.

The battery complies with UN/ DOT 38.3

Electromagnetic Compatibility Directive & Low-Voltage Directive. UKBIGBUY.COM declares, that the equipment listed in this section are in compliance with the essential requirements and other relevant provisions of Directives 2014/30/EU & 2014/35/E

12. Trademark and Legal Statement

ZIMX and ZIMX POWER are trademarks of UKBIGBUY.COM, registered in UNITED KINGDOM and various other countries. The respective owners reserve the rights of their trademarks referred to in this manual. The ZIMX is covered by relevant patents. Contact us for patent information from the manufacturer. We have attempted to include descriptions and instructions for all the functions of the ZIMX POWER at the time of printing.

However, your unit may differ slightly from the one shown in this document. Please note that there are multiple ZIMX models with different functions, and some of the functions mentioned herein may not be applicable to your unit. The manufacturer and us reserve the right to change the design and functionality of the ZIMX product and documentation without prior notice. ©2021 UKBIGBUY.COM . All rights reserved.

13. Warranty

Please keep the proof of purchase (i.e., receipt) to make sure your limited warranty.

Limited warranty;

1 year for vehicle, except battery or other consumables.

6 months for battery.

The warranty will be invalid under following conditions; (more info at UKBIGBUY.COM)

- Opening up the unit by an unlicensed / unprofessional hoverboard tech person
- Purchase Receipt is not in accordance with the unit
- Inappropriate handling/use/maintenance of the unit
- Non-compliance with the points from the manual

Following damage will be not be covered under the warranty (more info at UKBIGBUY.COM)

- Damage on hoverboard by inappropriate handling or use
- Damage on hoverboard by inappropriate modification or repairs
- Damage on hoverboard by inappropriate storage
- Damage on unit/case caused by accident
- Hoverboard shell / case surface damage
- Hoverboard damage or malfunction internal components caused by riding in the rain or riding through water

14. Contact

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your ZIMX POWER

E-mail Customer Support : info@ukbigbuy.com

Telephone : +44 (0)121 454 7589

Facebook: @ukbigbuy

Instagram: ukbigbuy

Twitter: @ukbigbuy

Website: www.ukbigbuy.com

Have your order number, name + address on hand when contacting us.

15. Write a Review

Hi There!

Greetings from UKBIGBUY.COM

Thanks a lot for choosing ZIMX hoverboard! Consumer's safety is our top priority, all products have strictest production process, our products have passed numerous safety tests to prevent hazards, which makes our products absolutely safe and harmless for all level of riders.

As a internet seller, your reviews are extremely important to us and other buyers. We would be very grateful if you could kindly share your shopping/riding experience with our reviews collector **TRUST PILOT** on;

<https://www.trustpilot.com/review/ukbigbuy.com>

16. FAQ

UKBIGBUY.COM is not responsible for damage caused by unreasonable use. Please read this user manual thoroughly.

How to connect to the Bluetooth Speaker

For connecting the bluetooth speaker of the ZIMX POWER, please open the bluetooth on your phone settings and search , the name of bluetooth which is like "ZIMX POWER", then you can connect it directly.

Why can not I find the bluetooth speaker when I search for it from my phone?

The ZIMX POWER bluetooth speaker function, if you can not find the bluetooth , please restart the hoverboard and your phone . If it still can not connect successfully, please try another smartphone with different system.

I can not connect to the bluetooth on the unit, what should I do?

If you can not connect to the bluetooth speaker, please restart the ZIMX POWER and your phone. If it still can not connect successfully, please try another smartphone with different system.

If you need , please contact our customer service team.

Do you have any suggestion on use for a new user?

- a. For beginners, please practice on a flat surface, and adjust it to child mode
- b. Step on one foot at a time
- c. If having issues on stabilizing yourself, try pressing your feet against the outer edge
- d. Make sure that you have someone or something to hold on.
- e. Step off backwards, not forwards.
- f. Tilt both your feet forward to go straight.
- g. Tilt them back to go backwards.
- h. Slightly tilt your right foot to turn left.
- i. Slightly tilt your left foot to turn right.
- j. You can get through tighter spaces by moving the board back and forth.
- k. Try not to freak out when getting on, confidence is easy, be confident and just relax. Just have some fun with it for few minutes and you will master how to ride it well.

The hoverboard is shaking, is this dangerous, what's the problem?

If shaking, it's possible that the user's weight is not enough for the hoverboard, you can adjust it to child mode as below.
Manual adjustment: Stand up the ZIMX POWER, press the power button to turn it on - release the button - then knee press. The button remains for about 6 seconds until the drip sound is heard and the balance hoverboard is restarted. Complete child mode switching.

The speed of two sides of the wheels are different / I can not turn fluently with the hoverboard / one side of the pedals is not on the horizontal line when starting up, what should I do?

The hoverboard is losing balance now, please calibrate it.

Confirm that the hoverboard is in the off state and keep both side of the pedals parallel to the horizontal plane.

Make sure the hoverboard is turned off, press and hold the power switch for 5 seconds and then release it. When you hear a beep sound, the system starts to calibrate. The red light (that is, the running indicator and the left turn indicator) flashes 3 times.

Wait until the red light is on, the system calibration is complete, and you will need to turn the unit off and on again, to use it.

I'm an experienced rider, I do not like the self-balance system, can I cancel this?

Yes, you can cancel it ,adjust it as follows;

Manual adjustment, place the unit horizontally - make sure the ZIMX POWER is turned on, press the power switch for about 6 seconds, until you hear the beep sound, restart the unit to complete the mode switch.

When I stop riding, the ZIMX POWER is shaking forcefully, is this normal?

If you suddenly stop using and step off, the ZIMX POWER will shake for seconds, this is caused by the strong power surge in the motors.

We advise that you adjust it to child mode, that would reduce the shaking, and we suggest do not stop suddenly while riding it.

What should I do if there are other problems with my ZIMX POWER?

A: If you find there are some other problems with the hoverboard, please contact UKBIGBUY.COM customer service.
or email info@ukbigbuy.com with a short video to show the problem, please also include your order number, name + address.
As this is also needed in order to assist you with your order. Our service team will be more than happy to help you.

